

LMU APPLICATION FOR UTILITY SERVICES

INTERNAL USE ONLY

Account #

Date of Service

Applicant
Information

Name of Applicant _____

Social Security Number _____ Date of Birth _____

Contact Phone _____ Employer _____ Photo ID Attached _____

Name of Co-Applicant _____

Social Security Number _____ Date of Birth _____

Contact Phone _____ Employer _____ Photo ID Attached _____

Service Location _____

Billing Address _____

Other Authorized
Individuals

LMPC will not release your account information to any party other than named account holders, landlords, as required/allowed by law and other individuals authorized by you as noted below. Please note that authorized individuals may make account inquiries, receive balances and make payments on your account, but are not legal account holders and may not make changes or be held responsible for past due balances.

Name _____ Relationship _____ Contact Phone _____

Name _____ Relationship _____ Contact Phone _____

Premise
Information

Owner _____ Tenant _____ Number of Residents _____

Landlord _____ Authorized by Landlord _____

Requested Service Date _____

Services

___ Electric ___ Water ___ Sewer ___ Garbage ___ Storm Water ___ Landfill

Deposit Amount _____ Deposit Paid _____ Deposit Waived _____

Terms of
Service

I hereby apply for the requested/required municipal utility services to be delivered to the service location listed above pursuant to the City of Laurens Code of Ordinances.

My signature below signifies my agreement to pay each utility bill in a timely manner, and I understand Laurens Municipal Utilities (LMU) can and will exercise their rights under the laws of Iowa to collect any unpaid fees due to LMU.

Applicant Signature _____ Date _____

Co-Applicant Signature _____ Date _____

A deposit based on the highest bill generated at the service location within the last 12 months, with a minimum deposit of \$150.00, may be required prior to acceptance of your application for service. This deposit will be held on your account for a 12-month period, at which time your account payment history will be evaluated. If your account has not had any late fees, insufficient funds, and/or non-pay disconnects during this period, your deposit will be applied back to your account as a credit. Deposits will be held on accounts with unsatisfactory payment histories until such time a 12-month period is reached with a good payment history. In the event services are terminated prior to the return of your deposit, the deposit will be held on the account until the final bill is processed and will be applied to the balance due. Any deposit that remains on a disconnected account will be returned by check to the last known address on file within 30 days of the final billing processing date.

LMU may waive the required deposit if you can provide a Letter of Credit from your previous electric provider showing that service was issued in the Applicant’s name, was provided for the last consecutive 12-month period, and indicates a good payment history. LMU reserves the right to reject a Letter of Credit if any of the above-mentioned criteria are not met. In addition, LMU reserves the right to request a deposit at a later date if your account payment history becomes unsatisfactory.

The above referenced deposit is intended to guarantee payment of bills and is required prior to service connection. An additional deposit may be subsequently required if the deposit is found insufficient and the account becomes marked by untimely payments.

I understand and accept the terms of deposit as presented to me above.

Applicant Signature _____ Date _____

Co-Applicant Signature _____ Date _____

Electric and Water meters are read on or about the 15th of each month, with bills being generated on or about the 20th of the month. Utility payments are due on the 15th of the month following the billing date. Accounts with an outstanding balance after the due date will be assessed a penalty on the outstanding balance, in addition to a \$5.00 late notice fee. Accounts that remain unpaid 12 days after the postmarked date of the late notice shall be issued a disconnect notice delivered by our technicians to the service location at a cost of \$15.00. Such notification shall state the amount required to avoid disconnection, as well as the date and time disconnection shall take place. LMU is not required to extend this period for any reason. Accounts that remain unpaid as of the date/time listed on the disconnect notice shall be disconnected with no further notification. Customers that have been disconnected for non-payment will be required to pay the past due balance on their account, as well as a reconnect fee for each disconnected service prior to services being restored.

If you are unable to pay your bill because of some unusual financial difficulty, it may be possible to enter into an agreement in which a delinquent bill is paid in more manageable installments. You must contact LMU in person to enter into any payment agreement. Specific terms regarding a payment agreement will be discussed at the time any such agreement is entered into.

I understand and accept the terms of billing as presented to me above.

Applicant Signature _____ Date _____

Co-Applicant Signature _____ Date _____

Electric and Water meters are owned and maintained by LMU and the City of Laurens, respectively. You are required by law to provide immediate access to any meter located within your premises to LMU and/or the City of Laurens employees. If you feel there is an issue with your meter, please contact LMU or the City of Laurens to request a meter test. You may be responsible for testing, shipping and /or administration charges depending on the results of testing.

Utility meter tampering is a crime that involves altering, bypassing, or damaging a utility meter in any way that prevents it from accurately measuring the use of a utility service, including but not limited to, damaging a meter seal or other locking device, breaking a meter seal or opening a meter base, removing a meter, altering the electric service, causing a meter to run slower or not at all, diverting electricity around a meter, attempting to relocate a meter, and any other intentional act designed to reduce the amount a service is billed for. Meter tampering can result in serious injury, electric shock, fines, immediate disconnection of service, and criminal charges.